JTG

The Lab IT Experts™

Social Value Report

2026 • Our people, our communities and our responsibility



Foreword

At JTG, our work is rooted in helping laboratories and healthcare teams serve their communities. We believe that responsibility also extends to how we support people, share opportunities and care for the resources we use.

Through laboratory careers initiatives, refurbished laptop donations and community volunteering, our team can make a practical contribution beyond our client work. We want to build on these activities in ways that are useful to our partners and realistic for our business.

This report brings those priorities together. Our next step is to record what we do, listen to the people we support and use that feedback to improve. Thank you to our colleagues and partners for helping us turn care into action.



Jamel Giuma
President & CEO



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Our Mission

Help laboratories work better. Create opportunities for people. Use resources responsibly.

We bring practical Lab IT expertise to healthcare organisations, working alongside their teams to improve laboratory operations. Beyond our services, we support access to learning, technology and community participation.



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What social value means at JTG

The positive contribution we make beyond our day-to-day client services

Opportunity

Help people explore laboratory careers and gain access to technology.

Harvey's Lab Tours and refurbished laptop donations.

Community

Give time and support to causes that matter to the communities around us.

Team volunteering and support for LGBTQ+ inclusion.

Responsibility

Use equipment for longer and make thoughtful choices about how we work.

Responsible IT recovery, digital working and remote collaboration.

Our people in the community



JTG Cares and team volunteering

Our team contributes time to a local community or charitable initiative.



Inclusion and community support

We support causes that encourage inclusion, respect and community participation.

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Opening doors to opportunity



Future laboratory professionals

Our support for Harvey's Lab Tours helps students explore laboratory science.



Technology with a second life

Refurbished laptops help widen access to digital learning and opportunity.

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Responsible choices in practice



Equipment reuse and recovery

We seek a responsible next step for retired IT equipment and materials.



Working with less waste

Digital working and remote collaboration help us use resources thoughtfully.

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Purposed Targets & Accountability

Our 12-month commitments

What we will do and how we will track it

Focus	Commitment	How we will track it
Reducing our carbon footprint	Review current energy and resource use, establish a carbon baseline and set realistic reduction goals	Baseline assessment and documented reduction goals
Volunteering	Each employee takes part in one group activity during an All Hands meeting and one activity supporting a cause they choose	Participation record and employee confirmation
Inclusion and community support	Maintain a calendar of inclusion events and observances, including Pride Month, and support relevant DEI initiatives	Calendar and activity record
Laboratory science outreach	Support at least one opportunity each year for students to explore laboratory science	Donation or support record
Retired equipment	Review retired equipment every quarter	Device register showing reuse, donation or recovery

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Keep In Touch

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